



The Northern, Yorkshire and Humberside NHS Directors of Informatics Forum is a well-established and friendly group providing support, information, friendship, and well-informed debate to Informatics Directors working in the NHS across the North-East, Yorkshire, and Humberside. The Forum meets on the second Friday of January, March, May, July and September, usually at Tankersley Manor Hotel, from 9:30am. The two-day annual Conference is held every November.

If you have not attended before, why not come along and find out what you've been missing. You won't regret it!

The Northern, Yorkshire and Humberside NHS Directors of Informatics Forum



Improving patient care by
sharing ideas and information

The 2016 Time-out / Conference Programme

25 years - Progress or Procrastination?



Tankersley Manor Hotel, nr Barnsley
November 2016

Ted Woodhouse

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30 years Director-level
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Alan Baker has over 40 years NHS
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The NYHDIF Management Committee

Chairman: Heather Cook Vice Chairman: James Rawlinson
Committee: Matthew Watkins, Martyn Smith, Ted Woodhouse
Secretariat: Alan Baker (Lagentium Consulting), Ted Woodhouse (ALIT Ltd)

Acknowledgements



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NYHDIF

would also like to thank the following:

All Speakers for giving their time to support the Conference
Alan Baker (Lagentium) and Ted Woodhouse (ALIT) for organising the Conference

Conference Sponsors: { BT Health, ReStart Consulting, InterSystems,
The HCI Group, and Cisco Systems

NYHDIF Management Committee for guidance and support
Staff and Management of Tankersley Manor Hotel, nr Barnsley

And, last but not least ...

NYHDIF members, for your continued support of the Group and the Conference

Your Speakers ...

(in order of appearance - continued)



Paul Foster

Paul has over 25 Years NHS Information Management and Technology experience predominantly in primary care/commissioning and mental health/community care settings. He has been a programme/project manager and has a portfolio of successfully delivered programmes/project implementations across numerous disciplines spanning all stages of the IT Services/Systems life-cycle. He has a keen interest in delivering IM&T solutions that meet the needs of clinical services that support improving care delivery.

Will Smart

Will Smart is the Chief Information Officer (CIO) for the NHS in England. A joint appointment between NHS England and NHS Improvement, he is tasked with providing strategic leadership across the whole of the NHS. Previously, Will was Chief Information Officer at the Royal Free London NHS Foundation Trust for six years. After graduation, Will's first role was in analytics at St. Mary's NHS Trust in London. Will has also worked as a management consultant focusing on IT strategy, service transformation, major IT service and contract reviews and outsourcing.



Martyn Smith

A qualified accountant and auditor, Martyn was formerly a Deputy Director of Finance before coming over to the 'dark side' in 2000. He is a passionate advocate of transformational technology, and over the last 5 years HEY has made a significant investment in its IM&T Strategy, central to which was the replacement of its EPR in 2015. As HEY moves forward into the next phase of developments, Martyn's ambition is to lower his golf handicap and fettle his growing stable of old motorcycles. On top of all this, Martyn is a most venerable former Chairman of NYHDIF.

Thomas Baker

Tom is a fierce advocate of the development of smarter communities. He has worked with Virgin Trains, Eurostar, VOSA, Highways Agency, and Middlesbrough, Sunderland and Norfolk Councils. A common theme in these roles has been partnership, digital inclusion, a focus on economic regeneration and through a raft of activities to link and join services across the public service spectrum.



Gary James

Gary James started his NHS career in nursing, but developed an interest in research and health informatics. This led eventually to the post of Director of Informatics for NHS Lincolnshire during the 'Connecting for Health' years. Following the 2012 Health Service reorganisation, Gary took the leadership role for the development of Lincolnshire East CCG, where he is still the Chief Officer. Gary is also the SRO for the Local Digital Roadmap for Lincolnshire which gives him the opportunity to continue his interest in health informatics.

Steve Prentice

Stephen has 40 years experience in the IT, from PCs, through UNIX software, telecommunications, infrastructure, security and risk management and now digital strategy and long term technology evolution. He currently works in Gartner's CEO and Digital Business Leadership group, working with CEOs and boards to help them understand the impact of technology development over the coming decades and build effective digital business strategies. He has a particular interest in long term strategic planning, typically looking out to 2030 and beyond and exploring the relationship between technology, business and society in an increasingly digital era.



Your Speakers ...

(in order of appearance)



Mike Ramsden

Mike was appointed in February 2015. He is currently Chair of Leodis Health and is a Director of Waring Health Ltd. He has previously held a number of senior executive positions, including Chief Executive of Leeds Health Authority between 1999 and 2002. His more recent positions include Chair of Health and Social Care Information Centre (2005-13) and Chief Executive of the National Association of Primary Care (2006-12).

Dr Lydia Drumright

Lydia is co-Director of the Centre for Cambridge Clinical Informatics, which focuses on harnessing data from the Cambridge University Hospitals EMR system for service advancement and translational research. She originally trained as a classical Epidemiologist at the University of California, San Diego, and has conducted observational studies within the NHS focusing on intelligent use of routinely collected data for over seven years. This work is conducted in collaboration with all levels of CUH management and patient-facing staff, as well as patients and the public, in order to achieve the most effective outcomes.



Nigel Booth

After working for over 25 years as Chief Accountant at York Teaching Hospital NHS FT, Nigel took on the role of Head of Skills Development for Yorkshire & Humber in January 2015. Enjoying a challenge, he has expanded the Skills Development service from just Finance staff to include Procurement staff from April 2016 and Informatics staff from July 2016, and he looks forward to the continued development of the network across all three disciplines.

Simon McGlone

For several years Simon McGlone led the Speed of Trust and Productivity Practices for FranklinCovey Europe Ltd. He has extensively studied the topic of Trust and the impact it has on employee engagement, customer loyalty, talent retention, strategy execution, change management and corporate communications. Simon regularly works with Executive Teams to facilitate a change in mind-set around the importance of trust. He presents keynote sessions as an advisor on trust, leadership, ethics and high performance. In his last engagement was helping 250 senior leaders of a global bank to use trust to support cultural transformation.



James Hawkins

James has over twenty years' experience of working in programme environments spanning both the public and private sector. Before joining NHS Digital (formerly HSCIC), James worked for several private sector organisations, including British Gas, ntl, and Deloitte. In 2011, James took a year out from the NHS to be a leading member of the turnaround team on the security of the London 2012 Olympics. His team at NHS Digital is charged with building a user-led digital culture in health and care and is delivering benefits to the public through a wide range of programmes. James has a Master of Engineering from Heriot Watt University.

Stu Brett

Stu is currently head of Governance, Risk and Compliance within the CSC UK Cybersecurity Consulting Practice, and has over 20 years experience in the delivery of business transformation and technical solutions to the MOD, Government and Public Sector in the UK and abroad. With a strong background in the delivery of information systems and cybersecurity, Stu assesses organisations' cybersecurity capabilities, including alignment with the requirements of the forthcoming EU General Data Protection Regulations.



Aaron Chatfield

Aaron is the Cyber Security Sales Specialist for CSC UK Public Sector, Defence, Healthcare and CNI. With 17+ years experience in Cyber Security, Aaron has worked with organisations from across all business sectors, helping organisations achieve their business objectives by establishing cybersecurity as a business enabler. He is regularly involved in Digital Transformation programmes, supporting organisations as they move into cloud based business environments.



Welcome...

to the



NYHDIF

2016 Conference

A Word from the Chairman ...

In the footsteps of the great? ... I am privileged to be Chairman of NYHDIF at such a significant time, both of change in the NHS, and, more importantly, of celebration of 25 years of this prestigious Conference. When I started in the NHS in 2004, the Forum was described to me then as one of the best places I could go to keep informed, meet colleagues, and gain assistance. As a regular attender at the meetings and conferences since, I can confirm that this group has indeed been one of the key sources of information and support, and continues to be so.

Back in 2004 we were perhaps naively hopeful of NPfIT. However, earlier still, those around 25 years ago would have been nurturing green screen assets! The issues of implementing, maintaining and supporting IT in a health environment, however, would predominantly be the same, but is now on a much larger scale. Ah ... the days of BE (before email)!

Today's NHS/IT agenda feels very like the turning point of 25 years ago when we had the Internet explosion - today we have the impact of "digital" and all that it will bring. And we have less money and greater pressure to meet not just the needs of the organisation but those of the public and patient. We have certainly progressed. But do we procrastinate, or are we forced to?! **#itsjustanotherfad**

We have an exciting agenda this year. I am sure you will engage with our speakers and each other to ensure this is a successful conference and a credit to its longevity and reputable status.

Chairman, NYHDIF

T i m e t a b l e

Thursday 10 November 2016

9:00am	Delegates arrive and tea/coffee
9:15am	Chairman opens Conference, Introductions and Housekeeping
9:30am	Mike Ramsden Chairman, Hull and East Yorkshire Hospitals NHS Trust Where Next for the NHS?
10:20am	Dr Lydia Drumright Lecturer in Clinical Informatics, Dept of Medicine, University of Cambridge Adoption and Evolution of a Full EMR System: The Cambridge UH NHS FT Experience
11:10am	Refreshment Break and Networking
11:30am	Chairman & Nigel Booth Head of Skills Development, Skills Development Yorkshire and Humber ISD Network Update
11:45am	Simon McGlone Sales Director, FranklinCovey Building a Winning Culture
12:35pm	Lunch / Networking / Room registration
1:30pm	KEYNOTE ADDRESS Dr Ben Goldacre Author (of: "Bad Science", "Bad Pharma", et al), and Broadcaster Bad Science, Better Data
2:45pm	James Hawkins Director of Programmes, NHS Digital Digital transformation in the NHS: looking back and looking forward
3:35pm	Room Registration / Refreshment Break and Networking
4:00pm	Aaron Chatfield , Cyber Security BDM, CSC; and Stu Brett , Head of Governance Risk & Compliance Consulting, CSC Healthcare Cyber Security - Secure, Vigilant and Resilient
4:50pm	Paul Foster Head of IT Services & Systems Development, South West Yorkshire Partnership NHS Foundation Trust (SWYPFT) Better Information Sharing to Improve the Client Care Experience – A SWYPFT Approach A Case Study (supported by ReStart Consulting)
5:20pm	Chairman concludes, and closes Day One of Conference
6:00pm	Pre-Dinner Drinks and Networking
8:00pm	Conference Dinner

Friday 11 November 2016

9:00am	Chairman opens Day Two of Conference
9:05am	Will Smart National CIO for Health and Social Care, NHS Looking Forward ... The Next 25 Years
9:50am	Martyn Smith Director of IT & Innovation, Hull & East Yorkshire Hospitals NHS Trust Everything You Wanted To Know About Lorenzo - But Were Afraid To Ask
10:35am	Refreshment Break and Networking
10:55am	Conference Photograph
11:00am	Thomas Baker Development and Strategy Director, Local Public Services, BT, Business and Public Sector Future Models for the Delivery of Place-based Public Services
11:45am	Gary James Chief Officer, NHS Lincolnshire East CCG Integrated Records - Progress At Last? A Case Study (supported by InterSystems)
12:15am	Stephen Prentice VP and Research Fellow, Gartner Bytes, Brains, Bots and Business - Managing Digital Disruption
1:00pm	Chairman - Contest Prizes Awards, Conference Summary, & Closure
1:20pm	Lunch / Networking. Delegates depart.

Our Keynote Speaker - Dr Ben Goldacre



Ben is an award-winning writer, broadcaster, and medical doctor who specialises in unpicking scientific claims made by scaremongering journalists, government reports, pharmaceutical corporations, PR companies and quacks. He was trained in Medicine at Oxford and London, and currently works as an academic in epidemiology. Ben wrote the weekly *Bad Science* column in the Guardian from 2003-2011. *Bad Science* the book (4th Estate) has sold over half a million copies worldwide, reached #1 in the paperback non-fiction charts, and is being published in 31 languages. In his second book, *Bad Pharma* (4th Estate, September 2012), Ben puts the \$600bn global pharmaceutical industry under the microscope, to reveal flaws throughout the ecosystem of evidence-based medicine.