

Leadership in Digital Transformation

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The Dell EMC logo, featuring the word "DELL" in a stylized font with a diagonal line through the "E", followed by "EMC" in a standard sans-serif font.

Why Transform?

.....Because we are maintaining a system that is broken!

*Transformation is about DISCONTINUOUS CHANGE –
its not about Change as we've always known it and done it.*

Leadership

Leadership Traits

Leaders have a clear purpose

Forward-Thinking Opportunists

Risk-Takers and Experimenters

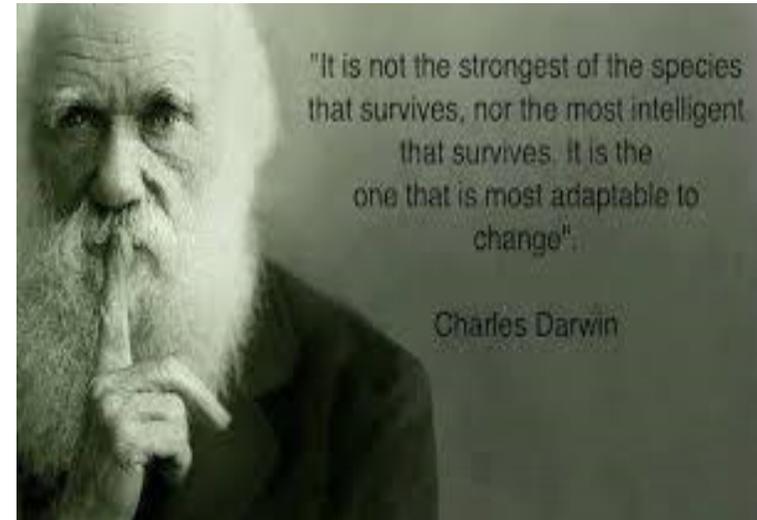
Strive for Partnership

Fix What's Broken

Change

Change the future

- 1. If we want to Transform Care we need to change the way we approach transformation**
 - don't make the starting point reproducing the Status Quo
- 2. We need a new set of capabilities that can connect people to the future and inspire Change – less logic & more EQ**
- 3. We need to realise the benefits sooner and often to re-fuel people's energy and enthusiasm**
 - nothing succeeds like success!



Change and Failure

Change programmes in the NHS are common but it is claimed that up to 70% of them fail. While there are multiple reasons, here are 6 reasons why change programmes can fail:

Communication

Unclear objectives

Poor Leadership

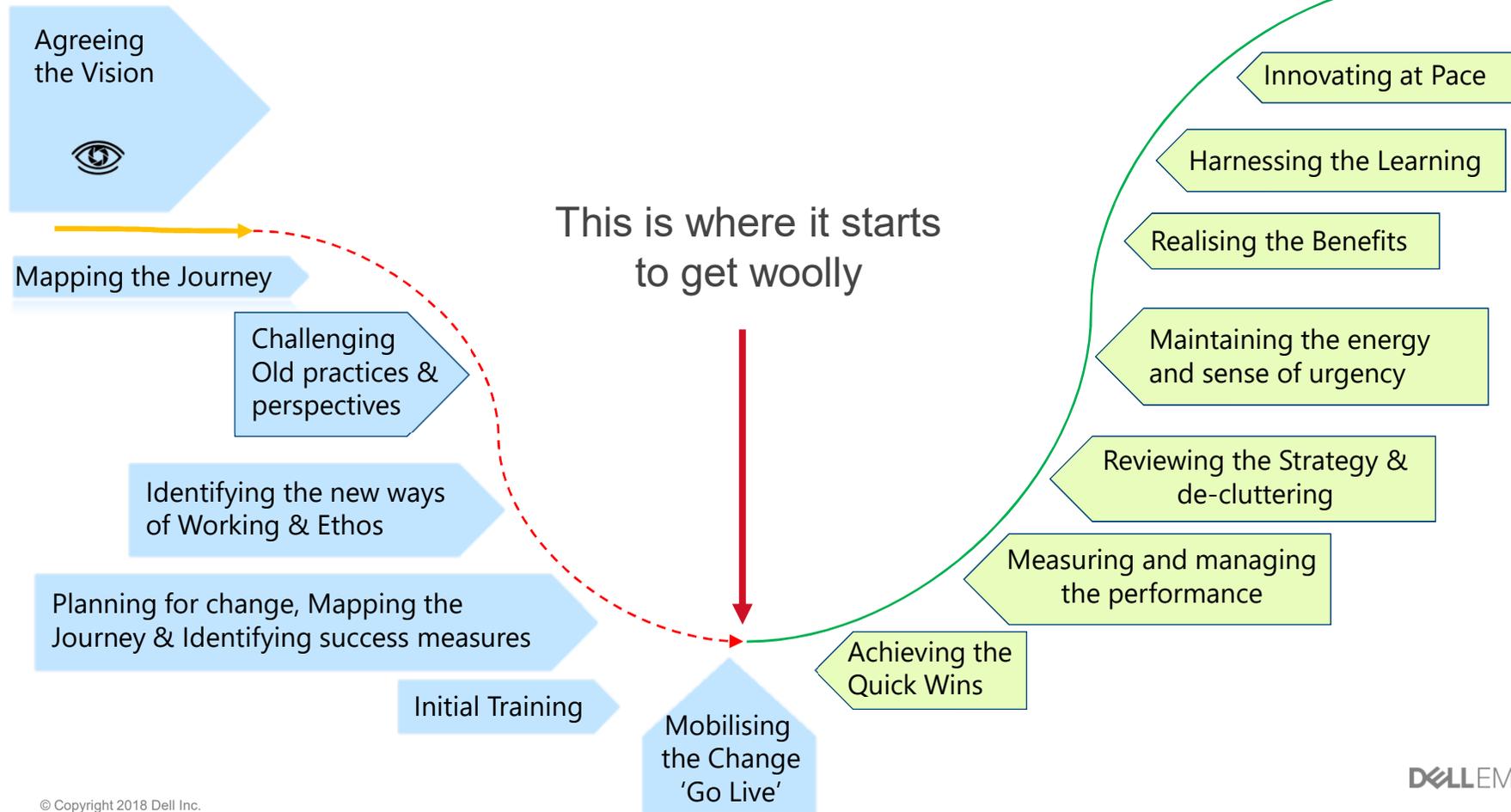
Lack of Headroom and support

Lack of performance measures

Underestimating Culture



The Change Journey



Drivers for Change

Why isn't IT seen as the change enabler in Health?

Mail Online



the guardian

ball opinion culture business lifestyle fashion environment tech travel

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Abandoned NHS IT system has cost £10bn so far

Bill for abortive plan, described as 'the biggest IT failure ever seen', was originally estimated to be £6.4bn

£12bn NHS computer system is scrapped... and it's all YOUR money that Labour poured down the drain

- Sum would pay 60,000 nurses' salaries for a decade
- Scheme replaced with cheaper regional alternatives
- Decision comes after report said IT system was not fit for

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Lifestyle > Health & Families > Health News

NHS pulls the plug on its £11bn IT system

After nine years and with billions already spent, doomed computer system is abandoned

Oliver Wright | @oliver_wright | Tuesday 2 August 2011 23:00 BST | 0 comments



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NHS 24 admits 'systematic failure' of £117m IT project

DELL EMC

Identify drivers of change: focus on four transformation pillars



**Health IT
Transformation**



**Precision Medicine
Transformation**



**Connected Health
Transformation**



**Security
Transformation**



DALLEMC

Pivotal

RSA

SecureWorks

virtustream

vmware

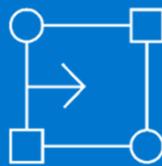


Health IT Transformation



Modernize

Infrastructure
& architecture



Automate

Service delivery &
management



Transform

IT operations
to deliver
data driven
decisions



Precision Medicine Transformation



Analyze

Big Data and
Analytic Spaces



Scale

Genomics and
Pathology with
High Performance
Computing (HPC)



Collaborate

Clinical
Research with
EMR Integration



Connected Health Transformation



Define Needs

Define what your end users need based on how they work and where they work with patients



Empower

With disruptive and innovative technologies



Innovate

With intuitive applications and Data Insights



Security Transformation



Resilient

Create lasting security resilience by building security into your modern infrastructure



Adaptable

Build a security program that allows you to see across your evolving attack surface and adapts to the changing threat landscape



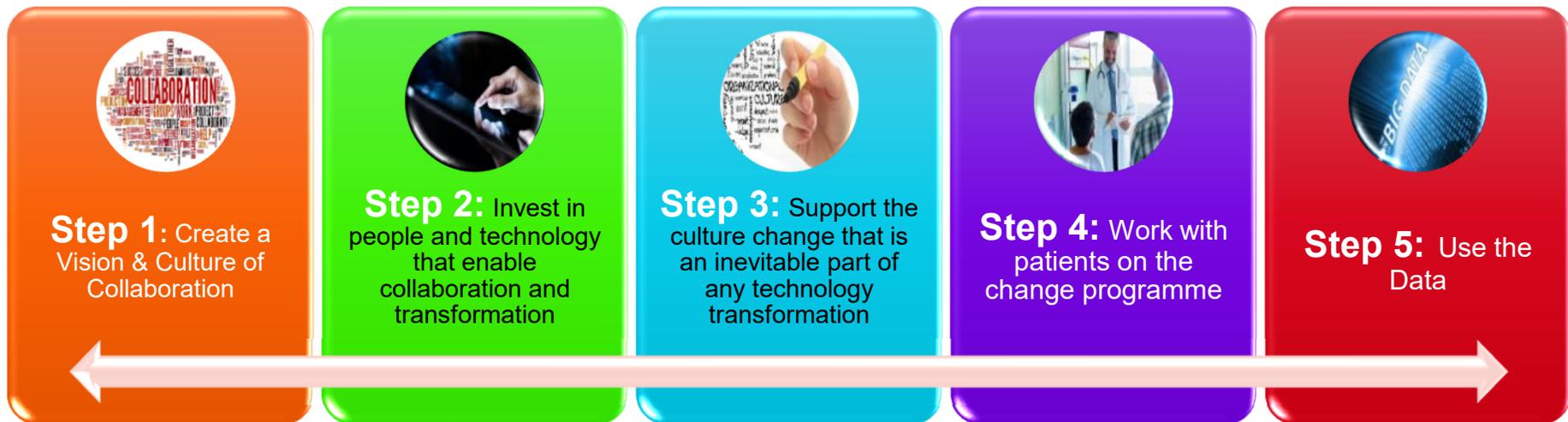
Unified

Connect security and risk management practices to better control business or mission risk

Plan for Change

Plan beyond the project

5 step plan



Step 1: Create a Vision & Culture of Collaboration



Lead from the front



Engage your Staff



Agile delivery

Step 2: Invest in people and technology that enable collaboration and transformation



Modernise



Automate



Transform



Step 3: Support the culture change that is an inevitable part of any technology transformation

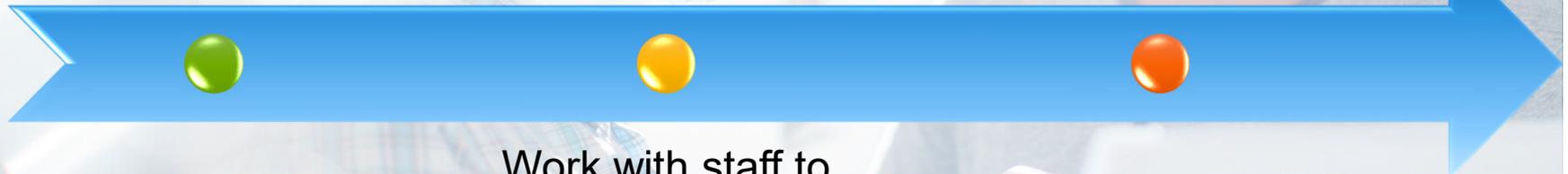
- **Training**
- **Build in to the day job**
- **Give Staff the Right tools to do their job**
- **Redesign pathways to make better use of technology**

Step 4: Work with patients on the change programme

Involve patients and carers from the start

Develop an engagement programme that incorporates ideas from patients and Staff

Work with staff to understand how they use technology to deliver change



Step 5: Use the Data



**The 100,000 Genomes
Projects**

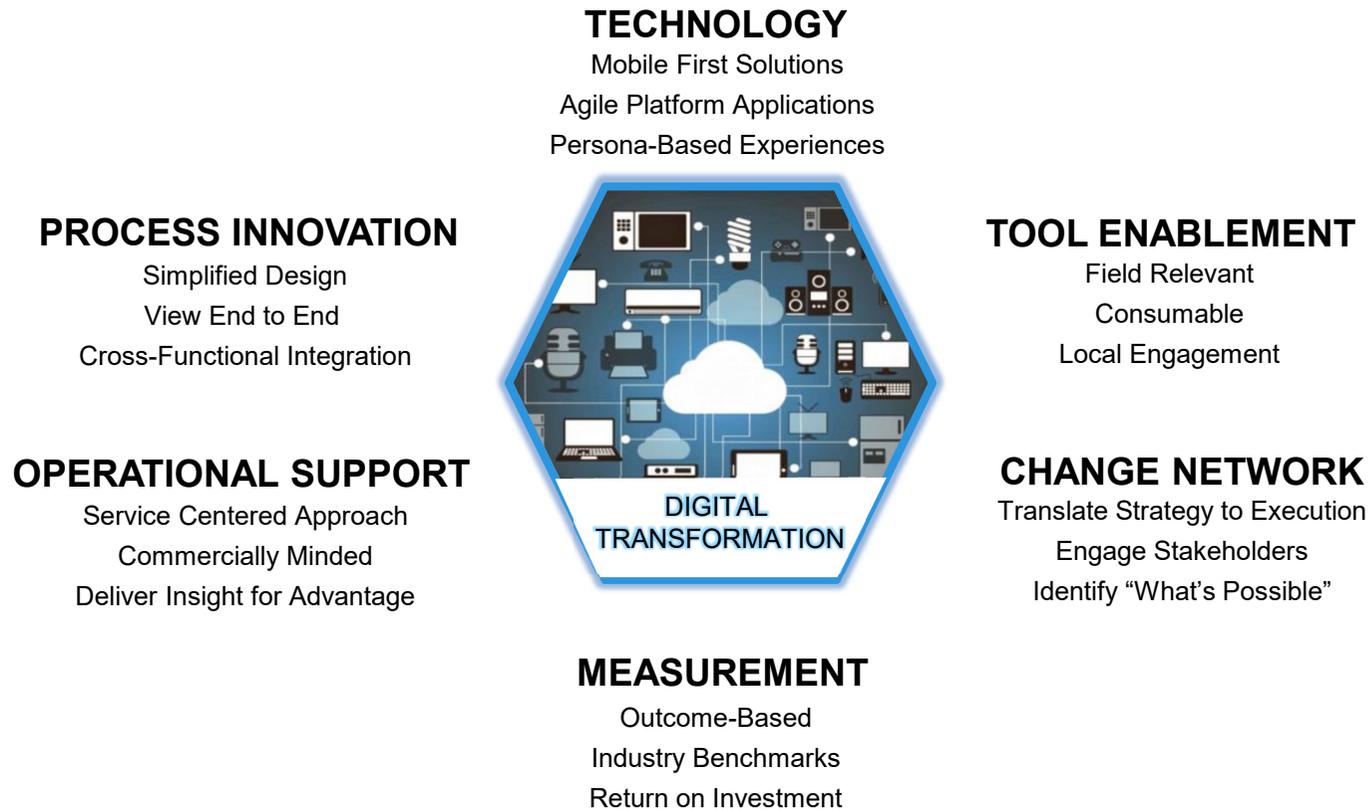


**Integrating Care in the North
West of England**



Population Health

Holistic approach to Digital transformation



What does success look like?

Less of this

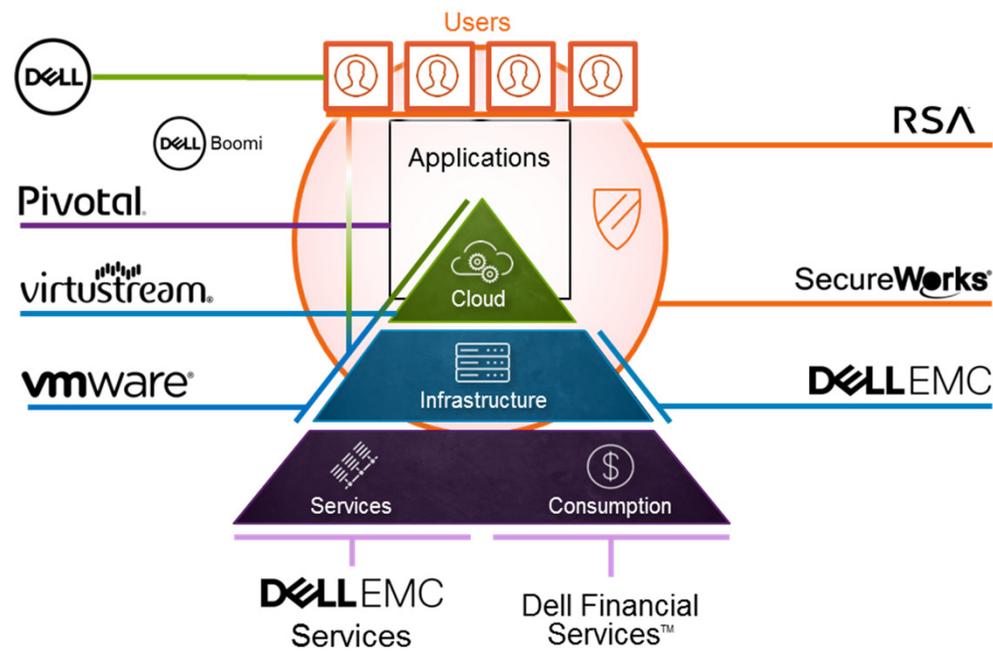


More of this



A lot more of this

Don't try to do it alone. Find the right partner



Health IT

Precision Medicine

Connected Health

Security

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